Scope Management

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| Integration Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 4 | the PC and server hardware technical specifications were constantly being changed to suit new or added requirements. | Planning | Expert Judgement:  Get the latest and most powerful hardware technical specifications so the requirement to go for higher specifications would be very small change. |
| 5 | requirements keep coming in from users almost daily where the GITS-ADC Team Lead keeps on accepting them without hesitation. | Execution | Negotiations:  Keep the requirements update monthly and inform the Team Lead to not take requirements when the team is already full of work. |
| 15 | technical skills were especially lacking in the network and security areas. | Planning | Group Decision-Making Techniques:  Hiring a professional technical team to ensure all technical problems to assist with. |

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| Human Resource Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 6 | there was redundancy of work performed as the Work Breakdown Structure (WBS) was done separately by each respective department and the Project Manager did not review and then consolidate those WBSs into one wholistic WBS |  |  |
| 7 | most of the team members have been focusing more on their daily operation support rather than tasks being assigned by the Project Manager or their respective Team Lead | Execution | Performance Reviews:  Conduct a daily check routine to ensure the project plan is being followed and ensure the team members are doing their task as provided. |
| 13 | There was no clear project organizational structure to manage the project. | Planning | Organization Chart:  With organization chart, clear organizational structure is developed start from the highest management till the individual responsibility. |

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| Communication Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 1 | the steering committee (which consist of the board of directors, CEO and Senior Managers of the organization) do not recall of being presented the project feasibility study by the Project Sponsor or the Project Manager to them. |  |  |
| 6 | there was redundancy of work performed as the Work Breakdown Structure (WBS) was done separately by each respective department and the Project Manager did not review and then consolidate those WBSs into one wholistic WBS |  |  |
| 7 | most of the team members have been focusing more on their daily operation support rather than tasks being assigned by the Project Manager or their respective Team Lead | Execution | Performance Reviews:  Conduct a daily check routine to ensure the project plan is being followed and ensure the team members are doing their task as provided. |

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| Risk Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 11 | The testing plan was not developed yet | Planning | Benchmarking:  Pre-plan for 2 types of testing such as white-box testing and black-box testing. Also have phases on test on such as alpha phase, beta phase and so on. |
| 12 | there was not even a clear designated sponsor (or sponsors) for the project. | Planning | Communication Technology:  Ensure the stakeholders for the project before the project starts. |
| 15 | technical skills were especially lacking in the network and security areas. | Planning | Group Decision-Making Techniques:  Hiring a professional technical team to ensure all technical problems to assist with. |

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| Time Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 8 | tasks are performed without prioritizing other dependent tasks. |  |  |
| 15 | technical skills were especially lacking in the network and security areas. | Planning | Group Decision-Making Techniques:  Hiring a professional technical team to ensure all technical problems to assist with. |
| 18 | the hardware and software delivery were still being negotiated with some potential vendors while there were only four (4) months to complete the project. |  |  |

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| Procurement Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 9 | IT assets acquisition and spending were through PROC Manager with suppliers without going through a proper tendering process. |  |  |
| 10 | purchasing of IT assets without a proper tendering process has led to overrun by budget. |  |  |
| 18 | the hardware and software delivery were still being negotiated with some potential vendors while there were only four (4) months to complete the project. |  |  |

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| Quality Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 9 | IT assets acquisition and spending were through PROC Manager with suppliers without going through a proper tendering process. |  |  |
| 15 | technical skills were especially lacking in the network and security areas. | Planning | Group Decision-Making Techniques:  Hiring a professional technical team to ensure all technical problems to assist with. |
| 18 | the hardware and software delivery were still being negotiated with some potential vendors while there were only four (4) months to complete the project. |  |  |

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| Scope Management | | | | |
| Issue No. | Issues | Project Management Process | Tools & Technique |
| 2 | the project approval was not formally documented. |  |  |
| 3 | there is no evidence that a proper project management process was followed. |  |  |
| 14 | the Project Manager’s authority was constantly overridden by the department head managers. |  |  |